

NB/GUJ/DIT/13812/DIT-29(7)/2007-08

15 February 2008

Dear Sir

Annual Maintenance Contract for year 2008-09

We are pleased to call quotations for the annual maintenance contract (AMC) for the PCs/Servers/Network Devices/Printers and other peripherals, installed at Ahmedabad and at other offices in Gujarat, details of which are given in **Annexure-I**. The contract period for all the components will be from **1 April 2008 to 31 March 2009**. The other terms and conditions of the contract are given in **Annexure-III**.

2. The quotations should be sent to us in a sealed envelope superscribed "**Quotations for AMC for PCs / Printers for 2008-09**" to the following address :

Shri B S Shekhawat
Chief General Manager
NABARD, NABARD Tower
Opp. Municipal Garden, Usmanpura
Ahmedabad 380 013

3. **The quotations, indicating the per annum rate of maintenance charges for each item separately, should reach us not later than 1500 hours on 28/02/2008.** Presently all the components offered under AMC are in use and are in working condition. The interested firms are requested to visit our office and understand the nature and scope of the works and doubts of any nature should be got clarified before quoting.

4. Neither this inquiry nor your offer of service confer any right whatsoever on you and the National Bank does not bind itself to accept the lowest or any other tender and reserves to itself the right to accept or reject any or all the tenders/quotations either in whole or in part without assigning any reason.

5. A soft copy of this tender document is also available on our website "**www.nabard.org**". The agencies can collect the copy of tender document from our Ahmedabad Regional Office in case they are unable to download it from the website.

Yours faithfully

S K Dora
Asstt. Gen. Manager

Encl. : Annexure I : Summary of Hardwares
Annxure II : Terms and Conditions for bidding
Annxure III : Terms and Conditions of AMC
Annxure IV : Basic Information of the Agency
Annxure V : Previous Experience

List of Computers to be brought under comprehensive AMC for year 2008-09

Location: Ahmedabad

S.No	Purchase Dt.	MakeModel	OS	Processor	HDD	RAM	FDD	CDD	Monitor	Keyboard	Mouse	Misc. Hardware	Annual Rate	Total
1	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
2	01/18/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	ACCTON NIC WOL		
3	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
4	04/19/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	ACCTON NIC WOL		
5	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
6	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
7	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
8	04/19/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	ACCTON NIC WOL		
9	04/03/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	Intel NIC WOL		
10	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
11	04/03/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	Intel NIC WOL		
12	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
13	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
14	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
15	04/03/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	Intel NIC WOL		
16	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
17	04/03/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	Intel NIC WOL		
18	04/03/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	Intel NIC WOL		
19	04/19/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	ACCTON NIC WOL		
20	04/03/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	Intel NIC WOL		

21	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
22	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
23	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
24	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
25	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
26	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
27	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
28	04/19/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	ACCTON NIC WOL		
29	04/19/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	ACCTON NIC WOL		
30	04/19/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	ACCTON NIC WOL		
31	04/19/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	ACCTON NIC WOL		
32	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
33	04/03/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	Intel NIC WOL		
34	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
35	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
36	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
37	04/03/01	IBM 6270P4I	WIN 98	P-III 866	20 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	Intel NIC WOL		
38	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
39	01/17/01	IBM6270N3Q	Win 98	P- III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
40	01/17/01	IBM6270N3Q	Win 98	P-III 800	10 GB	64 MB	1.44	48X IBM	15" C- IBM	IBM 104	IBM-2B	NIC		
41	01/01/01	Compaq-DP	Win-98	P-III 800	20 GB	64 MB	1.44	48X IBM	15" C- IBM	Compaq	Compaq-2B	Intel NIC		
													Total	0

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named “**Annual Rate**”. Annexure I(L) contains summary of hardware.

List of Computers to be brought under comprehensive AMC for year 2008-09

Location: Ahmedabad

Sr No	Purchase date	Make	Processor	OS	HDD	RAM	Floppy Drive	CD Drive	Other Peripherals	Annual Rate	Total(Rs)
1	01/10/02	IBM 6049 B1A	PIV 1.5 GHz	Win 98	40 GB	128 MB	1.44	48X	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
2	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	48X	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
3	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	48X	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
4	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	48X	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
5	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	48X	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
6	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	48X	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
7	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	48X	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
8	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	48X	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
9	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	48X	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
10	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
11	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
12	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
13	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
14	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
15	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
16	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
17	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
18	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
19	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
20	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
21	03/31/02	IBM 6049 C1A	PIV 1.6 GHz	Win 98	40 GB	128 MB	1.44	-	15" Color Monitor, 104 Keyboard and IBM PS/2 Mouse		
22	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
23	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
24	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
25	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
26	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
27	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		

28	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
29	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
30	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
31	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
32	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
33	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
34	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
35	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
36	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	48X	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
37	16/03/2004	IBM S50 81832	P IV 2.6GHz	Win XP	40 GB	256 MB	1.44	--	15" SVGA IBM Color Monitor, IBM PS/2 Keyboard and optical wheel Mouse		
										Total(Rs)	0

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named "Annual Rate". Annexure I(L) contains summary of hardware.

List of Laptops to be brought under comprehensive AMC for year 2008-09

Location: Ahmedabad

Sr No	Purchase date	Make	Processor	Annual Rate	Total
1	30/03/2005	IBM	IBM R51(2888-NQ2)		
2	31/10/2003	IBM	IBM 2682-KVA		
3	31/10/2003	IBM	IBM 2723-2FA		
				Total(Rs)	0

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named “**Annual Rate**”. Annexure I(L) contains summary of hardware.

NABARD - Ahmedabad

Annexure-I(D)

List of Non IBM Computers to be brought under comprehensive AMC for year 2008-09

Location: Ahmedabad

Sr.No	Purchase date	Make	Processor	Memory	Hard disk	Other Devices	Quantity	Annual Rate	Total(Rs)
1	Oct 1999	HCL	PIII 450MHz	64 MB	4.3 GB	-do-	7		
2	Jun 2000	HP Brio 600	PIII 550MHz	64 MB	8.4 GB	1.44 FDD, CD Drive, Network Card	9		
3	10/12/05	PCS PRODiiGY	PIV 3.0 GHz	256MB	256MB	1.44FDD, DVD/CD combo drive, microphone, Creative speakers	1		
Total							17	Total(Rs)	0

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named “Annual Rate”. Annexure I(L) contains summary of hardware.

Configuration details of Servers to be brought under comprehensive AMC for 2008-09

Location: Ahmedabad

Sr No	Purchase date	Make	Processor	Annual Rate	Total
1	28/06/2001	IBM	IBM X-230		
2	12/04/2005	IBM	IBM X-226		
				Total(Rs)	0

Configuratuion of IBM Server X-230

Configuratuion of IBM Server X-226

Make	IBM
Purchase date	06/28/01
Model	IBM X-230 8658-61Y
Processor	Intel Pentium III @ 1 Ghz coopermine with 133 MHz FSB
Configuration	256 MB 133 MHz ECC SDRAM
	256 KB L2 ECC write-back cache
	3.5" 1.44 MB Diskette Drive
	IBM IDE 40XCD ROM Drive,
	Integrated 10/100 Base TX PCI UTP Std.
	Integrated Advanced System Management processor
	Integrated Dual Channel Ultra 160 LVD SCSI drive controller
	Total 10 Drive bays
	Interface : Parallel, 2 Serial, two USB, Keyboard, Mouse, RJ-45
	2 Cooling Fans
250 Watts Standard Power supply	
Monitor	15" IBM Color 633142E , Black
Hard Disk Drives	Two IBM Hot pluggable 36.4 Ultra 160 SCSI HDD each of 10 K RPM
Keyboard	IBM PS2 Black
Mouse	IBM PS2 Black
Software	Back Office Server 2000 family of components, IBM Netfinity Director, Ibm Netfinity Manager, IBM-Director, McAfee E-Policy Orchestrator

Make	IBM
Purchase date	12/04/2005
Model	IBM eSERVER X-226(8648-i1S)
Processor	Intel Xeon 3.06 Ghz Processor,DualProcessorCapable
Configuration	Std. 1 GB PC3200 ECC DDR2 RAM Upgrd.Upto 16 GB+Ad.1GB(2x512 MB) PC 3200ECC DDR RAM(73P3522)
	3.5" 1.44 MB Floppy Disk Drive
	48x IDE CD ROM Drive,
	800 MHz Front Side Bus
	Intel E7520 Chipset
	Dual Channel Ultra 320 SCSI controller with RAID 1 capability on board
	16 MB AGP Video Memory
	Interface :1 Parallel, 2 Serial,2 USB, Keyboard, Mouse,Ethernet,Monitor(Analog DB-15)
	Integrated Gigabit Ethernent Controller
	530 Watts Power supply
Monitor	15" TFT Color Monitor
Hard Disk Drives	2x36 GB 10K RPM Ultra 320 SCSI Hot Swap (90p1304)+2x73.4 GB 10K RPM Ultra 320 SCSI Hot Swap(90P1305)
Keyboard	IBM
Mouse	IBM
Software	Window 2003 Standard Server OEM Pack (5 User)

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named "Annual Rate". Annexure I(L) contains summary of hardware.

List of Printers to be brought under comprehensive AMC for 2008-09

Location : Ahmedabad

Sr. No.	Purchase date	Make	Type	RO Qty	Annual Rate	Total
1	May 1999	Panasonic	Panasonic KX-P 3626	1		
2	Feb 2000	Epson	Epson LQ 1070 Plus	2		
3	Jan 2001	TVSE	TVS HD 745	3		
4	Oct 1997	HP	HP Laser 6L	1		
5	March 1999	HP	HP Laser 1100 A	1		
6	Nov 1999	HP	HP Laser 2100	1		
7	Nov 1999	HP	HP Laser 1100	3		
8	March 1999	HP	HP Laser 6L Gold	1		
9	March 2001	HP	HP Laser 6L Pro	7		
10	Jan 2001	HP	HP Laser 2100 TN	4		
11	Jan 2001	HP	HP Laser 5000 N	1		
12	-	HP	Inkjet 3323 COLOR	1		
13	03/24/04	HP	HP Laser 2300DN	5		
14	24/03/2004	HP	LASER 5100 TN	1		
15	24/03/2004	HP	DJ COLOR 5652	1		
16	24/03/2004	TVS	DotMatrix HD 745	13		
17	15/09/2005	Epson	Epson LQ1050 DMP	1		
18	14/07/2005	HP	HP Laser 1010	1		
19	30/03/2007	HP	HP Laser 1320N	7		
Total number of Printers for AMC				55	Total(Rs)	0

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named “Annual Rate”. Annexure I(L) contains summary of hardware.

List of network devices to be brought under comprehensive AMC for year 2008-09

Location: Ahmedabad

Sr No.	Network Device	Purchase date	Make	Type	Qty	Annual Rate	Total
1	Firewall	03/07/04	DLink	DFL-600	1		
2	Router	03/13/04	DLink	DI-1750	1		
3	Switch(48-port)	Feb 2001	Cisco	Catalyst 3548	2		
						Total	0

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named “Annual Rate”.
Annexure I(L) contains summary of hardware.

NABARD- Ahmedabad

List of PC,Printer and modem to be brought under comprehensive AMC for 2008-09

Annexure-I(H)

Location: CGM's Residence, NABARD VIHAR , NAVARANGPURA, Ahmedabad

Sr. No.	Purchase date	Item	Make	Processor	Memory	Hard Disk	Other Devices	Annual Rate(Rs)	Total(Rs)
1	March 1999	Printer	HP	LJ 1100A	-	-	-		
2	16/03/2004	Modem	56 kbps	-	-	-	-		
3	16/03/2004	PC	IBM M50 8187DFA	P IV 2.6GHz	256 MB	40 GB	15" TFT IBM Color 6636 AB1 Monitor, Floppy Drive, 8USB ports - 1 parallel, 2serial, 1PS/2, DVD/CD combo, CD-ROM, IBM PS/2 Keyboard , optical wheel Mouse and Intex Stero Dual speakers- 2400watts		
								Total(Rs)	0

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named “**Annual Rate**”. Annexure I(L) contains summary of hardware.

List of other peripherals to be brought under comprehensive AMC for year 2008-09

Location: Ahmedabad

Sr. No.	Purchase date	Item	Make	Qty.	Annual Rate	Total
1	Dec 1997	Scanner	HP	1		
2	01/02/02	Multimedia LCD Projector**	Philips	1		
Total				2	Total	0

Configuration of Multimedia LCD Projector

Make and Model	PHILIPS CBright2 XG2
Brightness	1200 ANSI Lumens
Remote	Fully functional remote with laser pointer
	1. VGA/USB cable
	2. Audio Video cable
	3. Power cord
	4. S-video cable
Accessories	5. Audio converter plug
	6. Lens cap
	7. Composite VGA/USB cable of approximately 5 mts

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named “**Annual Rate**”. Annexure I(L) contains summary of hardware.

c to be brought under comprehensive AMC for 2008-09
ous districts (at district headquarters)

Sr. No.	District	Purchase Date	Item	Make	Processor	Memory	Hard Disk	Other Devices	Annual Rate	Total	Remarks
1	Bhuj		PC	IBM	P IV 1.6 GHz	128 MB	40 GB IBM	1.44 FDD, CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1150	-	-	-				
2	Nadiad		PC	IBM	P IV 1.6 GHz	128 MB	40 GB IBM	1.44 FDD, CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1150	-	-	-				
3	Surendranagar		PC	IBM	P IV 1.6 GHz	128 MB	40 GB IBM	1.44 FDD, CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1150	-	-	-				
4	Valsad		PC	IBM	P IV 1.6 GHz	128 MB	40 GB IBM	1.44 FDD, CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1150	-	-	-				
5	Rajkot		PC	IBM	P IV 1.6 GHz	128 MB	40 GB IBM	1.44 FDD, CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1150	-	-	-				
6	Junagadh		PC	IBM	P IV 1.6 GHz	128 MB	40 GB IBM	1.44 FDD, CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1150	-	-	-				
			Modem	US Robotics	--	--	--	--			
7	Bharuch		PC	IBM	P IV 1.6 GHz	128 MB	40 GB IBM	1.44 FDD, CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1150	-	-	-				
8	Sabarkantha		PC	HCL	HCL P II 332	64 MB	4.3 GB	1.44 FDD, CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1150	-	-	-				
9	Vadodara		PC	HCL	HCL P III 450	64 MB	4.3 GB	-do-			
		03/08/00	Printer	LQ 1070 Plus	--	--	--	--			
			Modem	US Robotics	--	--	--	--			
10	Surat		PC	HCL	HCL P III 450	64 MB	4.3 GB	-do-			
		03/08/00	Printer	LQ 1070 Plus	--	--	--	--			
			Modem	US Robotics	--	--	--	--			
11	Mehsana		PC	HP Brio BA 600	P-III 550	64 MB	8.4 GB	1.44 FDD, CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1150	-	-	-				
			Modem	US Robotics	--	--	--	--			
12	Navsari		PC	HP Brio BA 600	P-III 550	64 MB	8.4 GB	1.44 FDD, CD Drive			
		12/26/00	Printer	LQ 2070 Plus	--	--	--	--			
			Modem	Motorola	--	--	--	--			
13	Panchmahal		PC	HP Brio BA 600	P-III 550	64 MB	8.4 GB	1.44 FDD, CD Drive			
		08/10/00	Printer	LQ 2070 Plus	--	--	--	--			
			Modem	Motorola	--	--	--	--			
14	Dahod		PC	HP Brio BA 300	P-III 1GHz	64 MB	20 GB				
		10/30/01	Printer	TVSE HD 745	-	-	-				
			Modem	US Robotics	-	-	-				
15	Jamnagar		PC	HCL	P IV 1.7 GHz	128 MB	40 GB				
		09/06/02	Printer	TVSE HD 745	--	-	-				
			Modem	US Robotics	--	-	-				
16	Banaskanta		PC	HCL	PIV 2.8 GHz	256 MB	40 GB	1.44 FDD,CD Drive			
			Printer	HP LJ 1150	-	-	-				
			Modem	DLink	-	-	-				
17	Amreli		PC with Modem	PCS	PIV 3 GHz	256 MB	40 GB	1.44 FDD,CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1320	-	-	-				
18	Bhavnagar		PC with Modem	PCS	PIV 3 GHz	256 MB	40 GB	1.44 FDD,CD Drive			Since shifted to Ahmedabad RO
			Printer	HP LJ 1320	-	-	-				
									Total -	0	

Note: You are advised to quotes for each item in the Annexure I(A) to I(K) in column named "Annual Rate". Annexure I(L) contains summary of hardware.

List of Computers, Printers, Modems etc transferred fromm KDPP,Kutch to be brought under comprehensive AMC for 2008-09

Location: Ahmedabad

Sr. No.	Item	Make	Processor	Other Devices	Annual Rate	QTY	Total
1	PC	Compaq	PIV 1.6 GHz	1.44 FDD, CD Drive, Network Card		1	
2	PC	Compaq	P IV	1.44FDD, CD drive, two speakers		1	
3	PC	Assembleed	P III	1.44 FDD, CD Drive, Network Card		1	
4	Laptop	Notebook HP	P IV	1.44 FDD, CD Drive , Modem Card		1	
5	Laptop	Notebook	Presario 2818	1.44 FDD, CD Drive , Modem Card		1	
6	PC	DX2000	P IV	1.44 FDD, CD Drive, 17" monitor, Network Card		1	
7	PC	Compaq	P IV	1.44 FDD, CD Drive, Network Card		1	
8	Printer	HP LJ 1000	-	-		1	
9	Printer	HP DJ 640C	-	-		1	
10	Printer	HP3030 Printer cum Scanner cum xerox cum fax *	-	-		1	
11	Scanner	Compaq USB S4 100	-	-		1	
12	Projector	Toshiba TDP- S20	-	-		1	
TOTAL							0

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named "Annual Rate". Annexure I(L) contains summary of hardware.

Summary of Hardware to be covered under AMC for the year 2008-09

Sr No	Particulars	RO	DDM Offices	CGM Res..	KDPP	Total
1	IBM PCs	41	0		0	41
2	IBM PCs	37	7	1	0	45
3	non-IBM PCs	17	11		5	33
4	Laptops	3	0	0	1	4
5	Server	2	0		0	2
6	Printers	55	18	1	3	77
7	Networking Device	4	0		0	4
8	Other Peripherals	2	0	1	2	5
	Total	161	36	3	11	211

Note : You are advised to quotes for each item in the Annexure I(A) to I(K) in column named “Annual Rate”.
Annexure I(L) contains summary of hardware.



Annexure II

Terms and Conditions for bidding

1. A minimum average turnover of **Rs. 200 Lakhs** for the last 3 years.
2. Minimum 3 years of experience of similar work in PSUs/Banks/reputed public and Pvt. Ltd companies **alongwith the certificate from the respective firm. (to be submitted in Annexure IV)**
3. **The quotations may be submitted in two separate envelopes :**
 - a. **Technical Bid** (which contains basic information of the agency alongwith the list of staff [at Ahmedabad] with their technical qualification, documents in support of experience, turnover of the firm for the last 03 years.)
 - b. **Financial Bid** (which contains the actual rates quoted by the agency for the maintenance charges of the hardware)
4. The envelope containing **Technical Bid** shall be opened first and those complying with the criteria shall be considered for **Financial Bid**.

Annexure-III

Terms and Conditions of Annual Maintenance Contract

1. Comprehensive maintenance of Hardware/network, including replacement of defective parts with same make and same configuration or higher configuration or of better make with the consent of NABARD at no cost to NABARD. In case of DMPs, except the Printer Head and Ribbon cartridge, all other parts shall be covered under this agreement. All the components of the Laser printers, which includes the fuser assembly and network card, except the Toner Cartridge are covered under this agreement.
2. Support for Operating System (Win 95/WIN 98/WIN XP), including Internet Explorer/Outlook Express in RO **as well as at DDM Offices. In addition to OS support, support for other software like Lotus Smart Suite, Fax-Modem, printer driver and Bank's own package, etc., at DDMs' offices.**
3. **For IBM Server X-230 and X-226**, the vendor shall support OS Windows 2000 Server and other Back Office Server 2000 components like MS-Exchange Server, SQL Server, IIS, etc. The updation of the Back Office Server components with the Update/ Security/ Service Pack patches, as and when made available by Microsoft, should be done. **Since this involves thorough technical knowledge of Server hardware and OS like MS Windows Server 2000 / 2003 and SQL Server 2000 / 2003, the agency should provide the resident engineers with sound background of these Operating Systems and softwares.**
4. **The scope of the work shall also include Local Area Network (LAN) maintenance and other related problems, their diagnosis both at server & network user/ computer end and rectification. These activities also include configuration of Outlook, Outlook Express, Setting of Internet Explorer, WAN, VPN, updation of McAfee and other anti-virus in all network components and other user logging problems.**
5. The Contractor shall ensure that **TWO** qualified resident engineers will be stationed at NABARD's Regional Office for taking calls and trouble shooting of the same during the working hours. The break down call register, the problem attended, etc., should be maintained by the resident engineers.
6. If a PC/ other peripheral is likely to remain non operational for a period of more than 48 hours due to break down, replacement PC/ peripheral is to be provided till the time the PC/peripheral is restored to the working status.
7. The Contractor shall carry out the **preventive maintenance** of the PCs and peripherals **once in every three months**. The first preventive maintenance should be done in the month of June 2008 and the other three in the subsequent quarters. Preventive maintenance should be done to the satisfaction of NABARD. There is no upper limit for breakdown maintenance for the RO PCs, Printers, etc.
8. At the DDMs offices, in addition to the four preventive maintenance calls (once in every quarter, first one being June 2008), a maximum of 10 break down calls (total 14 calls), for each DDM Office should be attended within the scope of this AMC by the Contractor. For the calls attended over and above this limit, to and fro normal bus fare for one engineer would be paid by NABARD.
9. In addition to preventive maintenance (PM) related cleaning of the inside of PCs and printers, cleaning of outer side of the Keyboards, Mouse, CPU, Monitor and Printer with

proper non- harmful solution should be done in order to remove surface dirt, at the time of PM.

10. Visit of the Service Engineer to the DDM Offices should be done at the convenience of the DDM, after ascertaining his availability and may require visits on holidays and beyond normal office hours.

11. The break down calls at DDMs offices should be attended at the earliest possible time but not later than 24 hours.

12. For parts replacement of IBM PCs, the selected vendor has to coordinate with IBM directly or through IBM's Authorised Service Providers (ASPs) for repair/ replacement of defective parts.

13. The resident engineers shall do reconfiguration and fine-tuning, etc., of Switches/ Router/ Firewall as and when required. The resident engineers shall also co-ordinate with BSNL, Ahmedabad/ RBI, Ahmedabad for sorting out any problems with the WAN (Wide Area Network).

14. The uptime of the switches should not be less than 99% if such switch is likely to remain non-operational for a period of 24 hours, due to breakdown, replacement switch is to be provided till the switch is restored to working status.

15. Any act of indiscipline/ misconduct/ theft/ pilferage/ loss committed by any employee of the contractor resulting in any damage to NABARD in kind or cash will be viewed seriously and NABARD will have the right to levy damages or fine.

16. The contractor shall not at any time do, cause any nuisance on the site or anything which shall cause unnecessary disturbances or inconvenience to the occupants/visitors at the said site or near the said site of work.

17. NABARD shall not be responsible for Contractor's materials on site.

18. The said work shall be carried out in close coordination with the concerned staff of NABARD and any other agencies involved, if any.

19. The Contractor shall ensure that all the persons employed by him shall be efficient, skilled, honest and conversant with the nature of the said work. The Contractor shall decide the modus operandi as to engage men/ machinery by him. Be it clearly understood and agreed that by this agreement no relationship of employer and employee is created between NABARD and the employees engaged by the Contractor.

20. The Contractor, being the employer in relation to persons engaged/ employed by him for providing services under this agreement, shall alone be responsible and liable to pay wages/ salaries to such persons which in any case will not be less than in accordance with the minimum wages as fixed or prescribed for the category of workers employed by him from time to time or by the State Government and/ or any authority constituted by or under the law.

21. The Contractor shall have valid licences from statutory Government bodies, under labour laws and insurance cover/ PF/ ESI, etc., as per labour laws in force and should be complied and submitted to NABARD as and when demanded.



**NATIONAL BANK FOR AGRICULTURE
AND RURAL DEVELOPMENT**

22. The Contractor shall ensure to adopt all safety measures for their personnel/ workers on duty and also that PC, printer and other peripherals handed over to them during the agreement.

23. NABARD shall intimate the Contractor in writing, if any additional attachments, features or devices are to be added to the system(s)/ devices within the agreement.

24. NABARD shall keep the system(s) and media and the site adequately insured against risk of fire, lightening, thefts, floods, earthquakes, riots or any other human or natural calamities.

25. The scope of the work will not include the cost for any upgradation(s) of any system(s) / devices. The upgradation cost will be charged by the Contractor separately and same shall be decided by mutual consent of NABARD and the Contractor.

26. The NABARD shall not directly or indirectly open, alter, tamper or modify the system(s) in any way and do modifications to the configurations maintained by the Contractor. However, in absence of Contractor's Service Representative NABARD can do the same with prior written permission from the Contractor or post-facto permission where it is very much essential to do so.

27. The Contractor shall not be liable for any delay or failure of performance of system(s)/ devices or its partial /total damage of any system(s) /devices or its parts and also delay or failure of performance of any of its obligations arising out of this contract if the fault or delay results from any of the following :

Act of God, fire, storm, earthquakes accidents, lockouts, strikes, riots, explosions, industrial disputes, labour troubles, existence of any state emergency, war, refusal of licence, imposition of sanctions or any other natural or human calamities or any measures taken by Government whatsoever or any other acts beyond the control of the Contractor which may make it impossible or impractical for the Contractor to perform or provide services.

28. The scope of the agreement shall be comprehensive.

29. NABARD reserves the right to reject or reduce the payment if the contractor violates any of the conditions of this agreement.

30. NABARD reserves the right to terminate this agreement without giving any notice or assigning any reason thereof in case it is found that the Contractor is not able to give services, fails to adhere to the agreement and services are unsatisfactory. However, the Contractor may terminate this agreement prior to expiry of the contract period by giving one month written notice to NABARD. The Contractor shall be liable to clear out any unsolved issues or pending problems before the date of termination.

31. The parties shall use their best efforts to settle amicably all the disputes arising out of or in connection with this agreement or its interpretation. Any dispute arising out of this agreement which cannot be amicably settled between the parties shall be referred to arbitration to sole arbitrator as mutually agreed in accordance with Arbitration & Conciliation Act, 1996. The arbitration proceedings shall be held in Ahmedabad only.

32. This agreement shall be governed by and constructed in accordance with the laws of India and shall be subject to the jurisdiction of Ahmedabad Courts only.

33. The payment made to the contractor shall be subject to deduction of applicable taxes at source, etc., as per the applicable provisions.

34. The list of the computers, servers, printers, peripherals, modems, etc., are annexed herewith which forms part of this agreement.



35. The list of computers, servers, printers, peripherals, modems, etc., are indicated in the Annexure which is the part and parcel of this agreement.
36. The service tax on the quarterly payments made as per applicable provisions shall be borne by NABARD and the contractor shall be responsible for filling the requisite returns with appropriate department of Government of India.
37. Notwithstanding anything contained herein the labourers workmen, supervisors and other persons employed by the contractor for the purpose of the work shall for all purpose regarded as the contractor's labour/employees and NABARD shall not be liable to make any payment of any contribution on account of them.
38. The contractor shall observe all the safety precautions for the safety of the labour and employees of the Bank during execution of work. He would be responsible for the safety of persons employed by him.
39. The contractor shall take all precautions to avoid accident and causes of accident. He must be careful regarding safety during working of his staff in the premises.
40. The bank shall not bear any responsibility in case of any accident to his work in the premises due to no fault of Bank's working but merely due to negligence of his workers or lack of safety provided to them by the contractor.

ANNEXURE IV

PREVIOUS EXPERIENCE

LIST OF IMPORTANT WORKS EXECUTED BY THE FIRM DURING THE LAST FIVE YEARS FROM **01 APRIL 2003 TO 31 MARCH 2008**

Sr. No.	Name of the work and Location	Name of the Client with address and contact no.	Contract Amount
<input type="checkbox"/>			
<input type="checkbox"/>			
<input type="checkbox"/>			
<input type="checkbox"/>			
<input type="checkbox"/>			

Note : Copies of the contract / work order in respect of the aforesaid must be enclosed.