

CORRIGENDUM-2

Request for Proposal (RFP) for Empanelment of System Integrators for select States under Centrally Sponsored Project for Computerisation of Primary Agricultural Credit Societies

Tender Reference Number: No. NB. HO. IDD/394/Pol-06-PC-7/ 2023-24 dated 21 June 2023

E Tender ID: 20734

E-Tender CPPP ID: 2023_NABAR_716147_1

Sl.no	Page No.	Clause/Section No.	Existing Clause	Revised Clause/Addition
1.	3, 49	Important Dates, 28.4	Last date for receiving queries by NABARD – 26.06.2023	Last date for receiving queries by NABARD – 28.06.2023
2.	13	Definition	Sunset date of the project ”-will be 31 March 2027.	Omitted
3.	11, 15, 29, 39, 40, 66, 114, 152, 184, 193, 198, 199	Introduction – 1.1, 18.6.4, 21, 22, 51, Point 5 (Commercial bid), Annexure no. XXIII	Provide dedicated Handhold & support to PACS, till sunset date of the project.	Provide dedicated Handhold & support to PACS, for a period of 5 years. (Change is applicable across the RFP and its Annexures)
4.	63	45 Duration of Contract	The duration of the contract to be executed between the SIs and the respective States shall be till the sunset date of the project.	The duration of the contract to be executed between the SIs and the respective States shall be 5 years from the date of signing of SLA.
5.	44	24 - Eligibility Criteria	Minimum Turnover (in Rs. Crore)	Average Minimum Turnover for last 3 years i.e. 2019-20, 2020-21 and 2021-22 (in Rs. Crore)

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6.	109	Form A- Annexure VIII: Technical Bid	Income/ Turnover (₹ crore) --- In table heading	Minimum Turnover (₹ crore) --- In table heading
7.	44	24-Eligibility criteria	<p>Minimum Turnover Total nos. of PACS applied (covering and/or Category-I & Category II States as may be the case). The State-wise number of PACS is furnished in Annexure-I.</p>	<p>Minimum Turnover – Addition in note:</p> <ol style="list-style-type: none"> Total nos. of cumulative PACS applied by bidder (covering and/or Category-I & Category II States as may be the case). The State-wise number of PACS is furnished in Annexure-I. Bidder should apply for a cumulative number of PACS for the States/UTs put together such that the cumulative number of PACS is within the eligibility as per turnover, failing which, the bid will be disqualified in the technical evaluation stage. It may also be noted that the bidder can apply for 1 State provided he is eligible for the total no. of PACS in that state, i.e. bid for part no. of State cannot be submitted. <p><i>For example, if avg. annual turnover of the bidder for the last three years is Rs.1 Cr, the bidder will be eligible to submit quotes for cumulative in any number of States/UTs upto 500 PACS only.</i></p> <ol style="list-style-type: none"> If a bidder has been awarded work within the due date of submission of present bid under the earlier RFP No. 884 dated 23.11.2022, then the no. of

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				PACS awarded will be reduced for the turnover eligibility of present RFP. For example, if the bidder has received the work order for 200 PACS in a particular state under the earlier RFP and has a turnover which makes him eligible to apply upto 5000 PACS, then his eligibility under the current RFP will be limited to 4800 PACS.
8.	35, 188	20 - Deliverables, Table point 8, Schedule III of Annexure XXIII	Security Audit Report	Omitted
9.	43	24. Eligibility Criteria, Table point 1. iii.	Should have been operating for the last three years	Omitted
10.	40, 199	22.2 - Payment terms, Schedule V of Annexure XXIII	Part 2: Handholding & Support Payment under Handholding & Support will be given quarterly on actual basis. Calculation of the quarters will be done from the issuance of work order.	Payment under Handholding & Support will be released on quarterly period as per actuals. Calculation of the quarters will be from the date of Go-live of PACS.
11.	114	Annexure X – Commercial Bid	Note 5. Payment under Handholding & Support will be given quarterly basis till the sunset date. Calculation of the quarters will be done from the date of on-boarding of PACS.	Payment under Handholding & Support will be given quarterly on actual basis. Calculation of the quarters will be from the date of Go-live of PACS.
12.	58	36.3 – Evaluation of Commercial Bids	If an Abnormally Low Bid i.e. one in which the Bid price (aggregate/component wise), appears so low that it raises material concerns as to the capability of the Bidder to perform the contract at the offered price, NABARD may in such cases seek written clarifications from the Bidder, including	If an Abnormally Low or High Bid i.e. one in which the Bid price (aggregate/component wise), appears so low or high that it raises material concerns as to the capability of the Bidder to perform the contract at the offered price or bid price fails to be reasonable w.r.t. scope of work & duration of the

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			detailed price analyses of its Bid price in relation to scope, schedule, allocation of risks and responsibilities, and any other requirements of the bids document.	contract, in such cases NABARD may reject the Bid/Proposal.						
13.	28, 192	18.5.2 - Scope of Work/ Description of Services, Schedule III of Annexure XXIII		<p>Addition – The specification of the ticketing tool is as follows but not limited to:</p> <ul style="list-style-type: none"> • SLA & Escalation matrix • Ticket log via call or web portal. • Service Dashboard • Management Dashboard • Incident (Ticket) closure report as per SLA timeline • Daily KPI Dashboard • Easy Customization (New Task Integration) • Knowledge Transfer Management • SMS & Email alerts • User Friendly (easy to use) • Flexibility, adaptability, & scalability • User Management • GIS capture Capability (If possible) 						
14.	55	35.1.2- Project/Solution” means ongoing/completed projects	<p>Project in the Category-II state:</p> <p>i. Project value of Rs.20 lakh under single work order issued on or after 01 Oct 2010</p> <p>Or</p> <p>ii. Work order issued on or after 01 Oct 2010 covering a set of 20 PACS or multiple thereof.</p> <p>Project in the Category-I state:</p> <p>iii. Project value of Rs.50 lakh under single work order issued on or after 01 Oct 2010</p>	<p>Addition</p> <p>Projects in the States/UTs other than Category-I & Category II</p> <table border="1"> <thead> <tr> <th>(A)</th> <th>(B)</th> </tr> </thead> <tbody> <tr> <td>Arunachal Pradesh, Assam, Meghalaya, Manipur, Mizoram, Nagaland, Tripura, Sikkim,</td> <td>For other remaining States (neither category-I or category-II or States shown in column A)</td> </tr> <tr> <td>i. Project value of Rs.20 lakh under single work</td> <td>iii. Project value of Rs.50 lakh under single</td> </tr> </tbody> </table>	(A)	(B)	Arunachal Pradesh, Assam, Meghalaya, Manipur, Mizoram, Nagaland, Tripura, Sikkim,	For other remaining States (neither category-I or category-II or States shown in column A)	i. Project value of Rs.20 lakh under single work	iii. Project value of Rs.50 lakh under single
(A)	(B)									
Arunachal Pradesh, Assam, Meghalaya, Manipur, Mizoram, Nagaland, Tripura, Sikkim,	For other remaining States (neither category-I or category-II or States shown in column A)									
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			OR iv. Work order issued on or after 01 Oct 2010 covering 50 PACS or multiple thereof.	<table border="1"> <tr> <td>order issued on or after 01 Oct 2010</td> <td>work order issued on or after 01 Oct 2010</td> </tr> <tr> <td>Or ii. Work order issued on or after 01 Oct 2010 covering a set of 20 PACS or multiple thereof.</td> <td>Or iv. Work order issued on or after 01 Oct 2010 covering 50 PACS or multiple thereof.</td> </tr> </table> <p>If any project is multistate then category-I definition will be applied.</p>	order issued on or after 01 Oct 2010	work order issued on or after 01 Oct 2010	Or ii. Work order issued on or after 01 Oct 2010 covering a set of 20 PACS or multiple thereof.	Or iv. Work order issued on or after 01 Oct 2010 covering 50 PACS or multiple thereof.
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Or ii. Work order issued on or after 01 Oct 2010 covering a set of 20 PACS or multiple thereof.	Or iv. Work order issued on or after 01 Oct 2010 covering 50 PACS or multiple thereof.							
15.	20	9- Disqualification	Any form of canvassing/ lobbying/ influence/ query regarding short listing, status etc. will result in disqualification	Any form of canvassing/ lobbying/ influence regarding short listing, status etc. will result in disqualification				
16.	22	16.4- Method of Empanelment & Award of work	Such State-wise eligible commercial bids will then be forwarded to State Government and it will be the prerogative of the state to allot the work to L1 in the state or allot the work to one or more additional bidders as per the process elucidated at 37.5.	Such State-wise eligible commercial bids will then be forwarded to State Government and it will be the prerogative of the state to award the work to L1 in the state or award the work to one or more additional bidders as per the process elucidated at 37.5.				
17.	26	18.2.12- Scope of Work	System Integrator will arrange for the required resources (PC/laptops/Scanning machines etc.) to execute the digitization of the PACS data.	By virtue of Clause 79.2 of this RFP, System Integrator will arrange for all the required resources (manpower/ PC/laptops/Scanning machines etc.) to execute the digitization of the PACS data also.				
18.	54	35.1	Technical evaluation matrix	Addition: 35.1.6 Additional 5 marks will be awarded if bidder has implemented service ticketing tool solution.				

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19.	50	29.1	All the responses must be accompanied by a refundable interest free security deposit as per following table. If the bidder is opting for more than one states, the sum total of respective EMD amount/ Bank Guarantee in lieu of EMD (BG) shall be submitted. Validity of Bank Guarantee should be for 365 days.	All the responses must be accompanied by a refundable interest free security deposit in the form of Earnest Money Deposit / Bank Guarantee as per following table. If the bidder is opting for more than one state, the sum total of respective EMD amount/ Bank Guarantee in lieu of EMD (BG) shall be submitted. In case, bidder is submitting Bank Guarantee as bid security, a separate Bank Guarantee for each State applied is to be submitted by the bidder. Validity of Bank Guarantee should be for 365 days.
20.	51	29.3- Earnest Money Deposit	Earnest Money Deposit (EMD) is to be sent through online transfer (NEFT) not later than 02 (two) days before the last date of submission of tender. The receipt of online transfer has to be attached with Technical Bid (Annexure- VIII). Agencies should note that the EMD shall not bear any interest. The EMD shall be forfeited in the event of any sort of non-compliance with the latest conditions of the bidding process.	Earnest Money Deposit (EMD) is to be sent through online transfer (NEFT) till the last date of submission of tender. The receipt of online transfer has to be attached with Technical Bid (Annexure-VIII). Agencies should note that the EMD shall not bear any interest. The EMD shall be forfeited in the event of any sort of non-compliance with the terms & conditions of the bidding process.
21.	59	37.2- Award of work to System Integrator	It is made clear that at NABARD level, the empanelment of SIs will depend upon the outcome of the Technical Evaluation. At state level for award of the work, the final selection will be done by the State Govt. based on their assessment of no. of SIs required in the state and number of SIs willing to match the L1 Cost.	NABARD will prepare a list of Central Panel of System Integrators, which will depend upon the outcome of the Technical and Financial Evaluation at NABARD level and financial negotiations at NABARD/ State level. At State level for award of the work, the final selection will be done by NABARD/ State Govt. based on their assessment of no. of SIs required in the state and number of SIs willing to match the L1 Cost.
22.	59	37.3- Award of Work	The commercial bids will be evaluated by State Government on Least Cost Selection (LCS) system for determining the continued	The commercial bids will be evaluated by NABARD/ State Government on Least Cost Selection (LCS) system for determining the continued eligibility of the

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			eligibility of the bidder for Project and compliance of the bids with the necessary technical requirements and scope of work of this tender.	bidder for Project and compliance of the bids with the necessary technical requirements and scope of work of this tender.
23.	59	37.4 – Award of Work	Each state Government will, based on its own assessment of no. of PACS to be covered in the state, determine how many SIs, they will need, out of the Central Panel for their State. Accordingly, on the discretion of the State Government, the work shall be awarded to L1 alone or similar bidders may be requested to match L1 and allocate, as explained at Clause No. 37.5.	Each State Government or NABARD will, based on its own assessment of no. of PACS to be covered in the state, determine how many SIs, they will need, out of the Central Panel for their State. Accordingly, on the discretion of the State Government, the work shall be awarded to L1 alone or similar bidders may be requested to match L1 and allocate, as explained at Clause No. 37.5.
24.	59	37.6- Award of Work	It is made clear that at NABARD level, the empanelment of SIs will depend upon the outcome of the Technical & commercial Evaluation. At state level for award of the work, the final selection will be done by the State Govt. based on their assessment of no. of SIs required in the state and no. of SIs willing to match the L1 Cost.	It is made clear that at NABARD level, the empanelment of SIs will depend upon the outcome of the Technical & commercial Evaluation. At state level, the final selection will be done by NABARD/ State Govt. based on their assessment of no. of SIs required in the state and no. of SIs willing to match the L1 Cost.
25.	60	37.9 - Award of work to System Integrator	If a bid is not received for a particular state or negotiation fails or contract finalisation fails, NABARD reserves its right to call L1 bidder from other states, in the increasing order of their price quote, for award of work for that particular state, subject to fulfilment of turnover criteria as per Clause No. 24.	If a bid is not received for a particular state or negotiation fails or contract finalisation fails or award of work fails for any other reason, NABARD/ State Government reserves its right to call the bidder with the lowest quote after all bidders on the central panel across all states are placed in increasing order of their price quotes , for award of work for that particular state, subject to fulfilment of turnover criteria as per Clause No. 24. If two bidders have same price quotes, then criteria as stipulated in clause 37.1 will apply here also.

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26.	60	37.12 - Award of work to System Integrator	L-1 bidders, if these become unresponsive and refuse to execute the work, will be debarred and not to be allowed to work in other States/UTs under this RFP.	L-1 bidders, if these become unresponsive and refuse to execute the work, will not to be allowed to work in other States/UTs under this Project. Moreover, NABARD may also recommend bidder's name to GoI & concerned State governments for blacklisting/debarment for future assignment.
27.	60	37.13- Award of work to System Integrator		Addition: NABARD may if required, invite limited tenders at a future date, from Central Panel of System Integrators emerging from this RFP and successful bidders from RFP No. 884 dated 23 Nov 2022 for similar services in those states which not part of this RFP, as may be required from time to time.