Corrigendum to ENSURE 2.0 RFP

- 1. The last date for bid submission has been extended till 06 February 2023 15:00 hours.
- The point (f) on page no. 17 of data migration section (vii) under Chapter 2- Scope of Work may be read as under:
 Be responsible for migrating the data from DCMS 2.0 solution to Data Warehouse (DW).
- 3. Two additional points (10 and 11) added under the role of onsite engineers section on page no 26-27. as under:
 - 10. Be responsible for migrating the residual data from DCMS 1.0 to DCMS 2.0.
 - 11. Be responsible for integration with internal/external applications, email/sms etc. as and when required.
- 4. Point no. 7 under Deliverables section on page no. 25 may be read as under: Two onsite Report engineers, Two onsite Development engineers and Two onsite support engineers to be provided from the date of go-live or any such date as prescribed by NABARD. Any additional Report /support /Development engineers to be provided at same cost.

 The development team may consist of solution architect, business analyst, tester.
 - The development team may consist of solution architect, business analyst, tester, DB designer, onsite development engineers and any other resource needed to make the team complete. The development engineers are required to work onsite, while other team members may work offsite and may be called onsite if required.
- 5. Section 5.2.5 Onsite Engineer cost on page no. 32 may be read as under: Shall be paid quarterly **from their date of joining,** in the month following the quarter
- 6. The point no. xv in page no. 20 is not applicable
- 7. Under Annexure- H Bidder's Minimum eligibility criteria on page no. 60 Supporting documents required as proof to be submitted for Criteria No 2' may be read as under:
 - "Authorised Signatory may provide an undertaking indicating that bidder is in DCMS services in India for last three years on company's letterhead.
- 8. The criteria number 7 a) of Annexure H Bidder's Minimum eligibility criteria on page no. 61 may be read as under:
 - The bidder must be providing DCMS or similar solution for 3 customers **as on RFP date**, of which atleast one in India.
- 9. The criteria number 3 of Annexure H Bidder's Minimum eligibility criteria on page no. 60 may be read as under:

- The Bidder must have an average turnover of minimum Rs.50 crore during last three financial year(s) 2019-20, 2020-21 and 2021-22.
- 10. Serial number 1@ of Commercial Evaluation Section 3.3 on Page 29 and Annexure L- Commercial Bid form on page 78 previously read as "DB and OS licenses will be provided by Bank" may now be read as under: "Bidder has to provide for all DB and OS licenses. If spare capacity for any kind of licenses is available with the bank, it will be reduced later from the Bills of Material and Nabard will provide for the same"
- 11. Point number 6 under Deliverables on Page 25 may be read as under: "Perpetual Licenses with latest version of Application software or any other software required for development/deployment as well as maintaining the application post Go Live. Selected vendor has to provide for licenses for DB and Operating system. If spare capacity for any kind of licenses is available with the bank, it will be reduced later from the Bills of Material and Nabard will provide for the same."
- 12. The point no. 62 in page no. 74 is not applicable
- 13. New definition point (34) added under Annexure-W as under: Client Institutions (CIs) refer to all Rural Co-operative banks, Regional Rural Banks, Scheduled Commercial banks, Small Finance Banks, etc.
- 14. Point no. 20- Warranties Post SLA Expiry of Annexure R Service Level Agreement on page 104 may be read as under: SERVICE PROVIDER warrants that the Support services will be performed by appropriately qualified personnel with due care and diligence and to such high standards of quality as it is reasonable for Service Provider to expect in all the circumstances post the SLA expiry **at mutually agreed cost.**
- 15. Any queries/communication regarding this tender process must have "No.NB.HO.DIT/584/ DIT-026-01/202-23 dated 28 November 2022" as a keyword in the subject line and a copy of the communication must be forwarded to dit@nabard.org. In absence of the above, the communication may not be entertained. Any communication received after 07 days from the last date (i.e. 06 February 2023) of submission of bid may not be considered.

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