

**Pre-Bid Replies- REQUEST FOR PROPOSAL (RFP) FOR CYBER INSURANCE POLICY OF NATIONAL BANK FOR AGRICULTURE AND RURAL DEVELOPMENT (NABARD) FOR 2023-24**

<b>Insurer Name</b>	<b>Pre-Bid Queries</b>	<b>Response</b>
<b>New India Assurance Co. Ltd.</b>	Changes in the policy proposed compared to the expiring terms	Nil. Please refer to the RFP shared
	Claims experience for the last 5 years.	None since start of insurance (3 years)
	Policy wordings to be used	Available with Insurance broker
	Proposal Form	Available with Insurance Broker
	Information Security policy	IS policy in place
	Business Continuity Plan	Policy is in place
	Business Continuity Management Policy	Policy is in place
	Disaster Recovery Plan	Policy is in place
	Latest Available IT audit report	IT Audit is in progress
	Which organization software can be accessed outside the corporate network?	HRMS, Corporate INTRANET, Data Collector Enterprise Content Mangement, etc
	What checks and security measures are taken to secure these software outside the corporate network.	WAF implemented for internet facing portals / VAPT exercise conducted and reviewed on quarterly basis
	Filled in Proposal form	Available with Insurance Broker
	Filled in Ransomware and 12 C questionnaire	Available with Insurance Broker
<b>National Insurance Co. Ltd.</b>	Filled in Ransomware Questionnaire	Available with Insurance Broker
	Listing of Subsidiaries covered by policy : -1. Either confirmation that Ransomware supplement represents control environment for all	Internal controlled infrastructure by NABARD for subsidiaries
	Filled in Proposal form	Available with Insurance Broker
	What EDR is in use? Please provide product link + modules implemented	Trend Micro EDR is used- In implementation phase
	What is coverage of EDR (Workstations, Servers, Cloud, etc)	Workstations and Servers -In implementation phase

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	Who performs review of EDR logs and at what frequency?	Review of EDR logs is performed by SOC team using SIEM tools on 24x7 basis.
	Is EDR implemented in block mode with tamperproof installation?	1.Block mode in EDR is achieved through independent Endpoint Protection Solution. 2.Only authorised user can make changes to the installation of EDR.
	Operational recovery procedure: description of the existing back-up procedures and capabilities?	Realtime replication for Enterprise Application and two back up copies including tapes
	Are employees allowed to use personal devices for official usage?	Yes, Only for internet facing applications
	Is webmail accessible outside the corporate network? If yes, How is access to emails protected?	Yes. We are using Microsoft 365 with Advanced Threat Protection, DMARC, DKIM, SPF . Access to emails is protected through MFA
	Are any servers / desktops accessible via remote connectivity i.e remote desktop, team viewer, etc.? If yes. How is access to those servers protected	Through VPN that too from whitelisted systems. Remote connectivity on need basis. No copy paste from local system is allowed and no internet on servers.
	Has this been tested for a scenario where all employees must work either from home or alternate locations?	Yes
	Do you have log monitoring ?	Yes, log monitoring is achieved through SIEM tools
<b>Oriental Insurance Co. Ltd.</b>	Duly filled Proposal Form	Available with Insurance Broker
	Claim details of last three years	Nil
	IT Security Policy	IS policy is in place
	Business Continuity Plan	Policy is in place
	IT Infrastructure Audit Report	IT Infrastructure Audit is in place
<b>United India Insurance Co.Ltd.</b>	Duly filled Proposal Form	Available with Insurance Broker
	Claims MIS	Nil

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	Duly filled attached Questionnaire	Available with Insurance Broker