

**Request for Proposal for Supply, Installation, Configuration, Testing, Commissioning and Maintenance of Oracle Database Appliance (X8-2-HA or Higher)**

**Tender Ref No: No. NB.HO.DIT/400/DIT-014-8/2022-23 dated 08 July 2022**

**Tender ID: 2022\_NABAR\_668520\_1**

**Corrigendum – Response to Pre bid queries**

<b>S No</b>	<b>Clause in RFP</b>	<b>Page No</b>	<b>Existing clause</b>	<b>Modified clause</b>
1	Annexure H (Point 3)	52	The Bidder must have an average turnover of minimum Rs.5 crore during last three financial year(s) 2019-20, 2020-21 and 2021-22	The Bidder must have an average turnover of minimum Rs. <b>10</b> crore during last three financial year(s) 2019-20, 2020-21 and 2021-22
2	Annexure H (Point: 6)	52	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects. (Start and End Date of the Project to be mentioned) in the past (At least <b>5</b> client references are required)	Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects. (Start and End Date of the Project to be mentioned) in the past (At least <b>3</b> client references are required)
3	Annexure H (Point: 8)	53	a) The bidder must be providing <b>Oracle Database appliance Solution</b> for <b>5</b> customers who are operating from India as on RFP date. b) Of the above submitted credentials, atleast one (1) credential should be of a BFSI Organization in India who have implemented <b>Oracle Database appliance</b>	The bidder must have provided <b>Oracle Enterprise Hardware Infrastructure Solution</b> (ODA, Exadata etc.) for <b>3</b> enterprise customers who are operating from India as on RFP date.

4	Annexure H (Point: 12)	53	Details of Qualified professionals on the roll of the firm handling Oracle Hardware related implementation and their certifications (List to be provided by Company's HR department) - More than <b>10</b> professionals	Details of Qualified professionals on the roll of the firm handling Oracle Hardware related implementation and their certifications (List to be provided by Company's HR department) – <b>Atleast 2</b> certified professional
5	Chapter 5 (Point 5.1 (4))	21	The device should be delivered within <b>90</b> days of issue of Purchase Order and should be made Go-Live within 30 days of delivery under any circumstances.	The device should be delivered within <b>180</b> days of issue of Purchase Order and should be made Go-Live within 30 days of delivery under any circumstances.
6	Chapter 3 (Point 3.2 (3)) & Annexure K (Point 3)	19 & 59	Training to NABARD resources	Onsite training to NABARD resources at HO Mumbai premises ( <b>for minimum of 2 days or till complete knowledge is transferred</b> )
7	Chapter 3 (Point 3.2 (2))	19	<b>Application and</b> Database Migration to ODA and post migration support.	Database Migration to ODA and post migration support.
8	Annexure K (Point 2)	59	<b>Data</b> Migration to ODA (Per <b>Application and</b> Database)	Migration to ODA (Per Database)
9	Annexure R (Point 22)	92	<b>Go-Live</b> means the supply, installation, commissioning, migration, training and support of Oracle Database Appliance (X8-2-HA or Higher) is complete as under: <ul style="list-style-type: none"> <li>The supply, installation and commissioning of Oracle Database Appliance (X8-2-HA or Higher) and all the necessary softwares are completed</li> </ul>	<b>Go-Live</b> means the supply, installation, commissioning of Oracle Database Appliance (X8-2-HA or Higher) is complete as under: <ul style="list-style-type: none"> <li>The supply, installation and commissioning of Oracle Database Appliance (X8-2-HA or Higher) and all the necessary software's are completed</li> </ul>

			<ul style="list-style-type: none"> <li>• The migration as defined in Scope of work is completed.</li> <li>• The training is completed for the NABARD resources as defined in Scope of work.</li> <li>• The system at both DC and DR is running smoothly as expected and received signoff from competent authority.</li> </ul>	<ul style="list-style-type: none"> <li>• The system at both DC and DR is running smoothly as expected and received signoff from competent authority.</li> </ul>
10	Tender Details	7	<ul style="list-style-type: none"> <li>• Last date &amp; time for submission of Bid</li> <li>• Opening of Pre Qualification Bid</li> </ul>	<ul style="list-style-type: none"> <li>• Last date for submission of Bid is extended to 12 August 2022 (Friday) at 17:00 Hours</li> <li>• Opening of Pre Qualification Bid will be done on 18 August 2022 (Thursday) at 15:00 Hours</li> </ul>

S No	P No.	Section	Point	Sub-point	Point as per RFP	Change Request/ Query	Response
1	52	Annexure - H - Bidder's Minimum Eligibility Criteria Check list	3		The Bidder must have an average turnover of minimum Rs.5 crore during last three financial year(s) 2019-20, 2020-21 and 2021-22	We request to increased the turnover from 5 to 50 Crore each year	Please refer to corrigendum
2	52	Annexure - H - Bidder's Minimum Eligibility Criteria Check list	6		Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects. (Start and End Date of the Project to be mentioned) in the past (At least 5 client references are required)	request to reduce 2nos references	Please refer to corrigendum
3	53	Annexure - H - Bidder's Minimum Eligibility Criteria Check list	8		a) The bidder must be providing Oracle Database appliance Solution for 5 customers who are operating from India as on RFP date. b) Of the above submitted credentials, atleast one (1) credential should be of a BFSI Organization in India who have implemented Oracle Database appliance	request to reduce 2nos references and also consider for enterprise customer references	Please refer to corrigendum
4	53	Annexure - H - Bidder's Minimum Eligibility Criteria Check list	12		Details of Qualified professionals on the roll of the firm handling Oracle Hardware related implementation and their certifications (List to be provided by Company's HR department) - More than 10 professionals	Remove this clause or reduce the engineer count to 1	Please refer to corrigendum
5	9	Instructions for Bidders 4. Period of Validity of Bids	4		Validity Period: - Bids shall remain valid for 180 days from the last date specified for submission of bids in this RFP. NABARD holds the rights to reject a bid valid for a period shorter than 180 days.	We request this is revised to 45 days	No Change
6	13	Chapter-2 Scope of Work	1		Delivery, Installation, Configuration, Testing and Commissioning of Oracle Database Appliance complying with the technical specifications given in Appendix - A, along with the necessary hardware, software, accessories and relevant documentation at NABARD's DC & DR. Post commissioning support from the SI required for 6 months for managing the device including 3 months handholding to the existing/new ITSM vendor which can be extended by another 3 months.	Would this need to be an Onsite Deputation approach - would it then be single shift or 24*7.  We need to know the exact effort - so as to estimate the cost to be considered + resource not being available during this period for other projects	Onsite engagement during Scheduled Business Operation Hours and should be available for support remotely 24*7

7	13	Chapter-2 Scope of Work	3		Migration of the existing Enterprise Applications and Databases as mandated by NABARD and Post migration support for 6 months.	Can there be more indepth understanding be extended on "Migration of existing Enterprise Applications"  If this is not a P2V kind of migration - then there is a clear need for Application reinstallation. Irrespective Application Vendor concurrence is mandatory	Application migration deleted from scope. Please refer to corrigendum
8	13	Chapter-2 Scope of Work	3		Migration of the existing Enterprise Applications and Databases as mandated by NABARD and Post migration support for 6 months.	Incase of Database - would the same OS platform and Database versions continue  If there is any version change - there are various dependencies that needs to be checked + concurrence from Application Vendors	DB Details: DB1: 50 GB, Version: 12c DB2: 500 GB, Version: 12c DB3: 2 TB, Version: 12c DB4: 1 TB, Version: 12c Migration to 19c
9	13	Delivery, Installation, Configuration, Testing & Commissioning	i	b	Vlan Creation	Assuming this is limited to ODA and not at NABARD network level	Limited to ODA
10	13	Delivery, Installation, Configuration, Testing & Commissioning	i	f	Auto Backup Setup for VMs of ODA	More clarity on what exactly is expected here by the statement "Auto Backup"	Backup using tool available with NABARD like Arcserve and File System

11	13	Delivery, Installation, Configuration, Testing & Commissioning	i	h	Configuration of Database High Availability	<p>Confirm if all Database would be in RAC and also confirm all Applications have confirmed on RAC readiness for their applications</p> <p>At times when RAC is introduced and if Application is not ready for RAC - there are issues of Performance and hang up situation</p>	The clause is deleted
12	13	Delivery, Installation, Configuration, Testing & Commissioning	i	I & j	Setup of Replication of various Databases from DC to DR and vice versa	Confirm this would be ODG (Oracle Data Guard)	Using ODG (Oracle Data Guard)
13	13	Delivery, Installation, Configuration, Testing & Commissioning	i	k	Integration of setup with NAS Storage (External) and provisioning of RMAN Backup.	Would this be at Oracle Native level or is there an exiting Backup Automation Tool that will be used for Backup	Backup using tool available with NABARD like Arcserve and File System
14	13	Delivery, Installation, Configuration, Testing & Commissioning	i	l	Development and Deployment of auto switchover to the DR. Automated switching Option for DC & DR Setup	Does it mean you need a "Disaster Recovery Management" Platform	Auto switchover is not required but should support Manual switchover

15	14	Delivery, Installation, Configuration, Testing & Commissioning	ii		System Integrator to provide such packing of the Products and required insurance required to prevent its damage or deterioration during transit to the location given by NABARD. The packing shall be sufficient to withstand rough handling during transit and exposure to extreme weather conditions during transit and open storage.	As we understand our ownership will be till the Door Delivery - post that the ownership of safe keep is on NABARD	The ownership of safe keeping of closed/opened by Customs authorities boxes, containing specified hardware lies with NABARD after delivery at DC and DR location. However, in case of any damages found at the time of installation, the same will be responsibility of SI to replace the damaged Hardware.
16	14	Delivery, Installation, Configuration, Testing & Commissioning	iiii		System Integrator will have to supply the Products in 'Factory Sealed Boxes' with OEM seal.	OEM Seal is probably never available on the boxes + there are possibilities that Customs may open for checking (which is random)	The ownership of safe keeping of closed/opened by Customs authorities boxes, containing specified hardware lies with NABARD after delivery at DC and DR location. However, in case of any damages found at the time of installation, the same will be responsibility of SI to replace the damaged Hardware.
17	14	Delivery, Installation, Configuration, Testing & Commissioning	vi		Prior to installation, configuration and Integration, the System Integrator will need to study the existing setup at NABARD's Datacentres and prepare detailed implementation plan. On approval of the same by NABARD, installation and integration of ODA has to be carried out.	we request the information is shared upfront now - so that we can be sure on the scope and effort estimation	Will be provided to successful bidder

18	14	Delivery, Installation, Configuration, Testing & Commissioning	vii	c	Migration of the applications & databases as identified by NABARD.	Can there be more indepth understanding be extended on "Migration of existing Enterprise Applications"  If this is not a P2V kind of migration - then there is a clear need for Application reinstallation. Irrespective Application Vendor concurrence is mandatory	Application migration deleted from scope. Please refer to corrigendum
19	15	Delivery, Installation, Configuration, Testing & Commissioning	x		Post commissioning, System Integrator/OEM should support the managing of the device for 6 months which can be extended by another 3 months	Would this need to be an Onsite Deputation approach - would it then be single shift or 24*7  We need to know the exact effort - so as to estimate the cost to be considered + resource not being available during this period for other projects	Onsite engagement during Scheduled Business Operation Hours and should be available for support remotely 24*7
20	15	Warranty/ ATS	i		System Integrator/OEM shall comprehensively support the Product and its associated hardware/components including OS/firmware (preventive maintenance, critical hot fixes, service packs, and major upgrades) during the Warranty period of 1 year	The 1 year will be from date of delivery or date of commissioning. If commissioning - what is the time window being considered. We suggest you define the period as 15 or 18 months from date of delivery - so that all are at PAR on the support  Keeping this open ended could be a concern for NABARD - so suggest you define it being 15 or 18 months	1 year from the date of installation at DC and DR location.
21	15	Warranty/ ATS	vi	b	Protection of data/ Configuration	Ongoing Data Protection/ Backup will be NABARD responsibility	Agreed



22	15	Warranty/ ATS	vi	d	Backup of system software/ Configuration	Ongoing Data Protection/ Backup will be NABARD responsibility	Agreed
23	15	Warranty/ ATS	vi	e	Any other action deemed necessary to restore the system	Ongoing Data Restor will be NABARD responsibility	No Change in RFP
24	16	Migration of the existing Enterprise Databases & Applications	i		Post commissioning of the proposed hardware (ODA), System Integrator, with the support from the OEM, shall undertake the task of migration of the enterprise applications and databases identified by NABARD	Application migration needs more clarity. Can NABARD provide more insight in this regard	Application migration deleted from scope. Please refer to corrigendum
25	16	Migration of the existing Enterprise Databases & Applications	ii		System Integrator shall develop a detailed project plan to complete the migration activities. The migration project plan shall include the approach as well as the activities required for testing iterations and a test environment migration.	Test Points/ Plan has to come from NABARD relevant Application owner group	Test Points/ Plan to be mutually discussed and agreed by both NABARD and System Integrator
26	16	Migration of the existing Enterprise Databases & Applications	iii		System Integrator shall study and review the current applications and its infrastructure while designing the migration solution and developing the project plan. The migration activity shall be taken up post approval of the detailed project plan by NABARD.	We suggest the existing infrastructure information is shared before the bid submission - as studying the current is very important to ascertain the Technical aspects and for effort estimation/ dependency clarity/ etc.	Will be provided to successful bidder
27	16	Migration of the existing Enterprise Databases & Applications	iv		System Integrator shall carry out the test run with limited data. Post acceptance of the test run by NABARD, System Integrator would initiate the final migration, which shall be subject to test and audit of the data by NABARD or an agency identified by NABARD to ensure accuracy of the migration activity. Post acceptance of the final migration, activity would be considered as completed. Otherwise, System Integrator is supposed to repeat the exercise until NABARD accepts it.	Can NABARD indicate timelines. It being open ended does not help either parties	Till end of support period of System Integrator

28	17	General Services	v		System Integrator shall follow NABARD's Change Management process and obtain a written permission from NABARD before applying any of the patches/ upgrades/ updates. System Integrator has to support older versions of the OS/ Firmware/ Middleware etc in case NABARD chooses not to upgrade to latest version.	There will be situations wherein certain updates may be mandatory due to a known BUG or so. How are such situations to be handled	No Change in RFP
29	17	General Services	ix		Device should provide audit trail and logs for each and every transaction /activity performed in the system and generate audit report/logs as and when needed	Transaction level logs are ownership of Application - what is expected from our side needs to be explicitly stated	The audit trail and logs of Oracle Database Appliance
30	19	3.2 Commercial Evaluation	5		Comprehensive Device management Support for 6 months which can be extended by another 3 months	Would this need to be an Onsite Deputation approach - would it then be single shift or 24*7  We need to know the exact effort - so as to estimate the cost to be considered + resource not being available during this period for other projects	Onsite engagement during Scheduled Business Operation Hours and should be available for support remotely 24*7
31	19	3.2 Commercial Evaluation	6		Cost of additional 512GB Memory per server, Networking and Networking (Internal) and six 7.68 TB SSDs with lock in period of 3 years, if NABARD intends to avail the additional items apart from offered in the Base system (Not counted for awarding L1)	Request this be a USD defined value	No Change in RFP
32	21	5.1 Expected Delivery Schedule	4		The device should be delivered within 90 days of issue of Purchase Order and should be made Go-Live within 30 days of delivery under any circumstances.	Confirm what will be considered "Go Live"	Please refer to corrigendum
33	21	5.1 Expected Delivery Schedule	5		The device should be delivered within 90 days of issue of Purchase Order and should be made Go-Live within 30 days of delivery under any circumstances.	We request the delivery period to be changed to 180 days	Please refer to corrigendum

34	21	5.1 Expected Delivery Schedule	5		Warranty/ATS period: 1 year of comprehensive Warranty from put to use	<p>Confirm what will be termed as "Put to Use". we suggest the warranty is stated to be 15 or 18 months from date of delivery - so that all are at PAR on the support</p> <p>Keeping this open ended could be a concern for NABARD - so suggest you define it being 15 or 18 months</p>	1 year from the date of installation at DC and DR location.
35	21	5.2 Payment terms			Payment Terms	<p>Payment Terms need a serious revisit. The hardware supply and support money has to paid in 30 to 45 days of delivery. We do not have margins to absorb those. Payments can be palnned on milestone for implementation</p> <p>NABARD should appreciate the fact that our Capital should not get blocked. Delivery and Support initiates only post our payment to Principal</p>	No Change
36	23	Annexure - H Bidder's Minimum Eligibility Criteria Check list	2		The bidder should have minimum experience of implementing Oracle hardware Infrastructure Solution in India for last three years as on the date of the RFP	We suggest this be made Five Years and PO to be submitted as proof - as most customers do not extend reference letters	No Change
37	52	Annexure - H Bidder's Minimum Eligibility Criteria Check list	6		Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects. (Start and End Date of the Project to be mentioned) in the past (At least 5 client references are required)	We suggest this be revised to minimum 3 client references for ODA over the last 5 years. PO to be submitted as evidence/ proof	Please refer to corrigendum

38	53	Annexure - H Bidder's Minimum Eligibility Criteria Check list	8	a	The bidder must be providing Oracle Database appliance Solution for 5 customers who are operating from India as on RFP date.	We suggest this be revised to minimum 3 client references for ODA over the last 5 years. PO to be submitted as evidence/ proof	Please refer to corrigendum
39	53	Annexure - H Bidder's Minimum Eligibility Criteria Check list	8	b	Of the above submitted credentials, atleast one (1) credential should be of a BFSI Organization in India who have implemented Oracle Database appliance	We request this be removed - why limit to only BFSI customers	No Change
40	53	Annexure - H Bidder's Minimum Eligibility Criteria Check list	12		Details of Qualified professionals on the roll of the firm handling Oracle Hardware related implementation and their certifications (List to be provided by Company's HR department) - More than 10 professionals	Is NABARD expecting 10 personnel with experience/explosure on ODA. We suggest this is revised to 2 professionals	Please refer to corrigendum
41	89	PART C System Maintenance & Support Services			PENALTIES	Penalty stated needs a serious revisit and revision needs to be stated	No Change
42	21	Chapter - 5 (Delivery and Payment Schedule)	5.1	4	The device should be delivered within 90 days of issue of Purchase Order	The Device Should be Delivered in Minimum 120 Days of Issue of Purchase Order.	Please refer to corrigendum
43	21	Chapter-5 (Delivery and Payment Schedule)			As mentioned in Point No. 5.2 Payment will be made in a phased manner for the components of Purchase order.	<ul style="list-style-type: none"> <li>We request for 50% payment after Delivery, Installation, Configuration, Testing and Commissioning of Oracle Database Appliance at both DC and DR.</li> <li>Balance 50% after 15 days of delivery and installation.</li> </ul>	No Change

44	52	Annexure – H (Bidder's Minimum Eligibility Criteria) Point no: 6	6		Client references and contact details (email/ landline/ mobile) of customers for whom the Bidder has executed similar projects. (Start and End Date of the Project to be mentioned) in the past (At least 5 client references are required)	We are oracle Partner and we supplied one ODA and one Exadata to Our Clients and we are providing support to client for both the product since last five years. Hence, we request you to give a relaxation in this.	Please refer to corrigendum
45	53	Annexure – H (Bidder's Minimum Eligibility Criteria)	8	a	The bidder must be providing Oracle Database appliance Solution for 5 customers who are operating from India as on RFP date	We are oracle Partner and we supplied one ODA and one Exadata to Our Clients and we are providing support to client for both the product since last five years. Hence, we request you to give a relaxation in this.	Please refer to corrigendum
46	53	Annexure – H (Bidder's Minimum Eligibility Criteria)	8	b	Of the above submitted credentials, atleast one (1) credential should be of a BFSI Organization in India who have implemented Oracle Database appliance	We supplied ODA and Exadata in Public Limited Company and Providing Support in Government Company. Hence, we request you to give relaxation in this.	No Change
47	21	Chapter-5 (Delivery and Payment Schedule)	5.1	4	The device should be delivered within 90 days of issue of Purchase Order	As per the Oracle delivery schedule of Oracle due to shortage of SEMICONDUCTOR Delivery is expected within or Before 6 months	Please refer to corrigendum

48		Chapter-5 (Delivery and Schedule) Payment	5.2		As mentioned in Point No. 5.2 Payment will be made in a phased manner for the components of Purchase order.	Payment terms will be 50% advance Balance will be after delivery for the Product & Support Installations & commissioning charges will be : 50% advance balance 40% after successful installation & commission 10 % will be after project sign off	No Change
49		Eligible criteria				Eligibility criteria should be supply & installation of ODA in BFSI segment OR in Financial institution	Please refer to RFP and corrigendum.
50	13	Scope of Work				<ol style="list-style-type: none"> <li>1. Current Application details including the setup with Oracle Enterprise options details</li> <li>2. Oracle Database version details with version of the migrated environment.</li> <li>3. Current HW/Storage details where the Oracle Database in picture is implemented with how many VMS.</li> <li>4. How many DR drills during the support period.</li> <li>5. Current Size of the database/s for migration.</li> <li>6. Details of the middleware with version</li> <li>7. How many KVMs to be created</li> </ol>	<p>Application migration deleted from scope. Please refer to corrigendum.</p> <p>DB Details: DB1: 50 GB, Version: 12c DB2: 500 GB, Version: 12c DB3: 2 TB, Version: 12c DB4: 1 TB, Version: 12c Migration to 19c</p> <p>Minimum 4 DR Drills per year.</p> <p>Other details will be provided to successful bidder</p>

51	15	Warranty ATS				Oracle ATS for the System will be starting from the Day the system is imported to India. This may be few days prior to the actual delivery and invoicing of the system. Hope this will be acceptable.	1 year from the date of installation at DC and DR location.
52	16	Main Para			the System Integrator and OEM shall undertake application and database Migration Services and Support Services after Go-live.	Does this mean re-installing the application with the new version?	Application migration deleted from scope. Please refer to corrigendum
53	16	Training and Documentation			System Integrator shall provide, at their cost, all trainings at a location and the mode agreed to by NABARD	Training Location should be Mumbai	Onsite In Mumbai
54	19		3.2		Comprehensive Device management Support for 6 months which can be extended by another 3 months	This looks like an Onsite engagement. Please confirm.	Onsite engagement during Scheduled Business Operation Hours and should be available for support remotely 24*7
55			6		Client refernces	Any relaxation?	Please refer to corrigendum
56			12		Details of Qualified professionals on the roll of the firm handling Oracle Hardware related implementation and their certifications (List to be provided by Company's HR department) - More than 10 professionals	Any relaxation?	Please refer to corrigendum
57	21	5.1 Expected Delivery Schedule			4. The device should be delivered within 90 days of issue of Purchase Order and should be made Go-Live within 30 days of delivery under any circumstances	Delivery terms to be relaxed to 6 months.	Please refer to corrigendum
58	21	5.2 Payment terms			Payment terms	Payment to be relaxed	No Change

60				Migration of the existing Enterprise Databases & Applications:	<p>1. How many applications are needed to migrate to ODA. Please provide the details about those application.</p> <p>2. Application Name/Platform/Application OEM/ Application Vendor.</p> <p>3. How Many databases to be migrated to ODA, please provide database details as well.</p> <p>4. Database Version/Deployment (CDB/NonCDB)/ DBSize/etc.</p>	<p>Application migration deleted from scope. Please refer to corrigendum.</p> <p>DB Details:  DB1: 50 GB, Version: 12c  DB2: 500 GB, Version: 12c  DB3: 2 TB, Version: 12c  DB4: 1 TB, Version: 12c  Migration to 19c</p> <p>Other details will be provided to successful bidder</p>
61	ii			System Integrator shall develop a detailed project plan to complete the migration activities. The migration project plan shall include the approach as well as the activities required for testing iterations and a test environment migration.	is NABARD requesting ODA for test environment also?	Test environment refers to Development environment
62	iii			System Integrator shall study and review the current applications and its infrastructure while designing the migration solution and developing the project plan. The migration activity shall be taken up post approval of the detailed project plan by NABARD.	Please provide the Application details which can be in Scope of migration.	Application migration deleted from scope. Please refer to corrigendum



63	iv				System Integrator shall carry out the test run with limited data. Post acceptance of the test run by NABARD, System Integrator would initiate the final migration, which shall be subject to test and audit of the data by NABARD or an agency identified by NABARD to ensure accuracy of the migration activity. Post acceptance of the final migration, activity would be considered as completed. Otherwise, System Integrator is <u>supposed to repeat the exercise until NABARD accepts it.</u>	What would be acceptance criteria and parameter for success of test run? Please elaborate.	Will be provided to successful bidder
64	v				System Integrator shall ensure there is comprehensive support from the OEM during the migration exercise so that the issues are addressed as per standards specified in the SLA.	is NABARD expecting Oracle ACS support during Migration Exercise of their application & Databases? What if Oracle ACS does not support your application stack	Support from OEM is required during migration to resolve any issues in time bound manner
65	i				System Integrator shall submit training plan to ensure that NABARD and its designated ITSM staff are trained properly to continue with the maintenance and monitoring of the Product.	How many days training can be considered?	Please refer to corrigendum
66	ii				System Integrator shall provide, at their cost, all trainings at a location and the mode agreed to by NABARD.	is training required as physical on prim or can be considered Online only?	Onsite in NABARD HO Mumbai premises
67	5.2.1				Delivery, Installation, Configuration, Testing and Commissioning of Oracle Database Appliance	100% Payment against delivery for Hardware & software. 2) Implementation Payment 50% on Power On and basic configuration, rest 40% against migration & sign Ip. 10% After 6 Months of support.	No Change
68	5.1				Expected Delivery Schedule	Delivery Schedule to be 6 Months.	Please refer to corrigendum