



NABARD



Ministry of Cooperation | सहकारिता विभाग  
Government of India | भारत सरकार



International Year  
of Cooperatives

Cooperatives Build  
a Better World

# ePACS 25,000 and counting...

*A New Era Begins*

Celebrating the  
historic launch  
of 25,000 ePACS



# From PACS to ePACS

ePACS will have :-

## Infrastructure

- Hardware Components: Desktop, Laser Printer, Web Cam, VPN, UPS + Inverter & Biometric Scanner
- Reliable, high-speed internet

## Data Integrity & Certification

- Completed statutory and on-system audits.
- Migrated legacy data.
- Completed data entry
- Authorized opening balances

## Empowered Human Capital

- Conducted intensive ERP training for staff.
- Conducted intensive handholding by SI.
- Established maker-checker roles.

## Official Handover

- Transferred ERP operations from SI to PACS officials.
- Declared mandatory ePACS as per RCS

## Seamless Support Systems

- Established and operationalized SI support centers
- Deployed accessible ticketing tool for swift issue resolution

## Assured Compliance

- Adherence to all state directives.
- Enabled alerts and notifications.
- Ensured continuous monitoring of transactions.

## An ePACS follows Practices for Security & Efficiency

### The Do's

- Daily day ends.
- Use of strong, unique passwords
- Keep AMC documents updated and accessible.
- Prompt issue escalation.
- Utilize SI handholding, helpdesk, and training resources.

### The Don'ts

- Manual record keeping.
- Delay in reporting discrepancies, malfunctions, or security concerns.
- Unauthorized software/hardware changes to erp system or peripherals.
- Access erp from personal, unsecured, or public devices.
- Sharing of sensitive erp data via unauthorized channels (e.g., whatsapp or personal email).